



Preparing for Template

First, we would like to thank you for choosing to have your new countertops installed by Lumbermen's Counter Solutions. Our teams of employee owners look forward to serving you!

Before we arrive to template your new countertops, there are a few items that we ask you to take care of to help make this new addition to your home as stress-free and smooth as possible.

We do require that a decision maker is on site for the template to ensure we answer all questions regarding how you want your new countertops to look. This will help to make sure that you are getting the tops that you'll love but also helps get the process underway once the template is complete. We will request a signature of the decision maker for the final selections. If no one is present we will be in contact to answer any remaining questions which may delay the start of the drawings for your tops.

Please make sure that all items are removed from existing countertops so we have a clear and unobstructed surface to template. If you have new cabinetry please make sure everything is in place and is flush and plumb. Make sure openings for appliances are the proper dimensions and all panels, trim etc that need to be factored into the countertop dimensions are in place.

Please also make sure that if any sinks are involved with the job that they are onsite for the template technician to bring them back to our shop for plotting to ensure the hole cut for the sink is accurate. If you are using a farm/apron type sink also make sure this sink is installed into the cabinetry in its final position PRIOR to the template. Faucets and other plumbing items do not need to be on site for template as these holes will be drilled at install but please be sure to have them by install. Any other items that will require a hole (i.e. pop up outlets, grommets etc) should be discussed and dimensioned at template to ensure the hole is cut in fabrication or the install crews warned of any special size bits that are required to complete the hole.

If we are removing your old countertops, please make the template technician aware of this at template so they can take into consideration any added work that the installers may need to be aware of. Also, if any support is needed for the overhangs of the top this will also be discussed at template. The template technician will walk you through the template and cover any other miscellaneous items that may need to be addressed as well.

The completion of these items is greatly appreciated by your professional template technician.

For details regarding lead times please consult your dealer.

Thank you in advance for your help!



Preparing for Install

Before we arrive to install your new countertops, there are a few items that we ask you to take care of to help make this new addition to your home as stress-free and smooth as possible.

Please make sure that we have safe, unobstructed access from the install truck to the install location (kitchen, bathroom, etc.).

- This includes (but is not limited to): removal of snow/ice, construction debris, shoes, pets, children, furniture, pictures on the wall, and major appliances (if possible).
- These tops are extremely heavy and fragile until installed. Any tripping hazard could potentially be dangerous.

Please also make sure that you have your new faucet on site, as well as any other items that will need a hole drilled in the countertop (soap dispenser, water purifier, etc.). These holes will be drilled on site at the time of install.

If we are removing your old countertops, please empty all the contents of the lower cabinets and place in a safe place in another room. This will allow the installers access to any screws for removal of the tops, help to limit damage or contamination of any cabinet contents, and make clean-up of any debris easier. All plumbing/electrical hookups will also need to be disconnected by others before we can remove the old countertops.

Finally, we will need someone on site with the authority to make decisions on any faucet hole layouts and to sign the final approval sheet when the installation is complete.

The completion of these items is greatly appreciated by your professional installation crew.

For details regarding lead times please consult your dealer.

Thank you in advance for your help!

Product Care & Maintenance



C A M B R I A[®]

Maintaining Cambria[®] Product is easy. Simply wash with a soft cotton cloth and warm water; use a mild soap if desired.

Do not expose, in use or otherwise, Cambria Product to abrasive, strong alkaline, acid, free radicals, oxidizers or cleaners of the like (whether high, neutral, or low pH). Various chemicals are corrosive and/or erosive in their ability to attack any surface, including Cambria Product. Be very aware of these potential damages to its surface.

Cambria is not heat proof, chemical proof, or fracture proof in any form. Be aware of damaging exposure to these potentially damaging acts.

Do not use or expose Cambria Product to certain cleaning products, including, but not limited to, bleach, oven cleaners, Comet[®], Soft Scrub[®], S.O.S.[®] pads, products with pumice, batteries, paint removers, furniture strippers, tarnish or silver cleaners, or the like. Do not use abrasive or harsh scrub pads. Do not apply any sealers, penetrants or topical treatments to Cambria Product under any circumstances. Such products will wear off and cause the gloss to appear dull or inconsistent. Contact Cambria for further information by calling 1-866-CAMBRIA or visiting our website at CambriaUSA.com.

1. Cambria Product is created from pure natural quartz stone. Variation in natural quartz stone color, pattern, size, shape, and shade are unique and inherent characteristics of this product.
2. Color blotches are intentionally included in many designs to enhance the Product's natural beauty. Samples are small select cuts from a larger slab and may not fully exhibit all the design characteristics of the final installed product. These variations do not affect performance and do not qualify for product replacement.
3. Cambria is durable and resistant to surface damage. However, all stone can be damaged by force and no stone is chip proof. Objects hitting edges, particularly at sinks or dishwashers, may cause chips. Though a minor knife slip will dull the knife and not harm Cambria Product, no stone surface is scratch proof. Surface markings are more visible on monotone designs than multi-colored design surfaces.
4. Cambria Product is not a seamless product; seams are visible. Where there are seams changes in the product pattern and shade will be visible.
5. Natural stone surfaces can be damaged by sudden and/or rapid change of temperature, especially near the edges, as well as direct and/or sustained heating of the top. Cambria Product may not withstand the direct transfer of heat from pots and pans and other cooking units such as electric frying pans and griddles, slow cookers, roaster ovens, and heat lamps. Therefore, the use of a closed-weave hot pad or solid trivet, like a bread board, is always recommended to prevent heating the product.
6. Cambria Product is not a structural support material and must be supported in every application. 2cm and 3cm thicknesses are for countertops and other horizontal surfaces; 1cm thickness is for vertical surface finishes such as walls, tub and shower surrounds.
7. Cambria Matte[™] finish will show surface markings caused during normal use, which are easily removed with an all-purpose cleaner such as concentrated Simple Green[®] cleaner. Semi-polished and Cambria Matte[™] finishes do not shine, and may soil and/or appear to stain from soiling, especially when used in heavy traffic areas such as flooring.
8. Installation of Cambria Product requires walls and cabinets to be properly prepared for installation, which includes, but is not limited to, structurally sound, straight, level and square walls and cabinets. Lack of proper preparation may cause poor installation and poor seam fit or inconsistent countertop overhang and placement.

Thank you for your purchase of Cambria.



C A M B R I A[®]

Approved Cleaners Statement

Thank you for your request for additional information regarding the care of your Cambria. Maintaining your Cambria is easy. Simply wash with a soft cotton cloth and warm water, use a mild soap if desired. If you have dried spills and desire to use a cleaner, Cambria recommends you use one of the following products:

Arm & Hammer Clean Shower	Lysol IC
Clorox Anywhere (Hard Surfaces)	Lysol Sanitizing Wipes
Clorox Disinfecting Kitchen Cleaner	Method – Go Naked Wipes
Clorox Wipes Bleach Free Lemon Fresh	Simple Green D Pro 3 Cleaner
EcoPure EP64 Neutral pH Multi-Use Cleaner	Simple Green Extreme Clean
EcoPure EP67 Heavy Duty Industrial	Simple Green Lemon Fresh
Formula 409 Orange Power Daily Kitchen Cleaner	Windex
Goo Gone	Windex Multi-Surface Cleaner with Vinegar
Lysol Disinfecting Wipes	Windex Lime Action Multi Surface
Lysol Antibacterial Kitchen Cleaner with Citrus Scent	Denatured/Isopropyl (rubbing) alcohol
Lysol Island Breeze Disinfectant	Saniten N-313
Lysol Food Surface Sanitizer	

Please avoid selecting a variation of the product listed above, as most brands have multiple variations of product types; some variations may include chemicals or additives that could damage your Cambria. See page 2 for a list of additional cleaners and soaps that are available for use with your Cambria Product.

Additional information:

Desert collection colors may require more frequent attention from finger prints or other spills; Simple Green D Pro 3 and/or denatured/isopropyl (rubbing) alcohol work very well in this situation.

DO NOT use abrasive or strong alkaline or acid (high or low pH) cleaners. DO NOT use or expose Cambria to bleach, oven cleaners, Comet[®], Soft Scrub[®], SOS[®], products with pumice, batteries, paint removers, furniture strippers, tarnish or silver cleaners. DO NOT use abrasive or harsh scrub pads. DO NOT apply any sealers, penetrants or topical treatments to Cambria under any circumstances. Such products will wear off and cause the gloss to appear dull or inconsistent. Contact Cambria for further information by calling 1-866-Cambria or visiting our website at CambriaUSA.com.

We appreciate you being a Cambria customer and look forward to helping you in the future. If you have any additional questions, please visit CambriaUSA.com, or call toll free to speak to one of our Cambria Customer Care representatives at 1-866-CAMBRIA (226-2742).



C A M B R I A[®]

Approved Cleaners Statement

If you desire to use a different cleaner than listed above, Cambria recommends you use one of the following products:

CitraSolv Natural Cleaner & Degreaser	Mrs. Meyer's Clean Day Countertop Spray
De Vere C-Clear Glass Cleaner	Pledge Multi Surface Cleaner
Easy Off BAM Power Cleaner De-Greaser	Quartz Brite Daily Cleaner
Ecover All Purpose Cleaner	Scrubbing Bubbles Antibacterial Bathroom Wipes
Fabuloso Multi Purpose Cleaner	Seaside Naturals – All Purpose Cleaner
Glance Glass Cleaner	Seaside Naturals – Glass Cleaner
Goof Off	Shaklee Get Clean Basic H2 Cleaning Concentrate
Hertel Biodegradable Cream	Shaklee Get Clean Basic H2 Wipes
Homelife ultra concentrated mountain stream plus bleach alternative	Shaklee Get Clean Germ Off Disinfection Wipes
Joy Ultra Concentrate Antibacterial	Super Sani Cloth Germicidal Disposable Wipe
J.R. Watkins All Purpose Cleaner	Tough Guy Germicidal Cleaner
J.R. Watkins All Purpose Wipes	Wine Away Red Wine Stain Remover
Method – Peppermint Vanilla Countertop cleaner	Wine B' Gone Wine Stain Remover
Miracle Counter Kleen	
Mr. Clean Extra Power Soap Scum Blaster Bathroom Cleaner	
Mr. Clean Power Multi-Surfaces Wipes Disinfection Lemon Scent	

For hand or dish soap cleaners, Cambria recommends you use one of the following products:

Ajax Dish Liquid Triple Action Orange	Life Brand Mandarin Pomelo Antibacterial Hand Soap
Dawn Direct Foam Dishwashing Foam	Mrs. Meyer's Clean Day Dish Soap
Dawn Ultra Antibacterial Dishwashing Liquid	Mrs. Meyer's Clean Day Hand Soap
Dawn Ultra Concentrated Dishwashing Liquid	Palmolive Ultra Concentrate
Dial Complete Antibacterial Foaming Hand Wash	Palmolive Ultra Antibacterial Dish Liquid
Ecover Dishwashing Liquid	Seventh Generation Lavender Floral and Mint Natural Dish Liquid
Gojo Lotion Cream Soap	Shaklee Get Clean Dish Wash
J.R. Watkins Dish Soap	Simplicity Hypoallergenic Non-toxic Liquid Dish Soap
J.R. Watkins Hand Soap	

Please avoid selecting a variation of the product listed above, as most brands have multiple variations of product types; some variations may include chemicals or additives that could damage your Cambria.

CAMBRIA FULL LIFETIME WARRANTY

[United States and Canada]



C A M B R I A[®]

CAMBRIA[®] FULL LIFETIME WARRANTY [United States and Canada]

Cambria Company LLC, a Minnesota limited liability company (“Cambria”), provides this Full Lifetime Warranty (“Warranty”) to each owner (“You”) of installed Cambria[®] surface product (“Product”) during the Warranty Period (as defined below), subject to the terms and conditions of this Warranty.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE OR BETWEEN PROVINCES AND TERRITORIES.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT, AND CAMBRIA HEREBY DISCLAIMS ALL OTHER WARRANTIES. Some states or provinces/territories do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to You.

THE REMEDIES DESCRIBED BELOW ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND CAMBRIA'S ENTIRE LIABILITY UNDER THIS WARRANTY. IN NO EVENT SHALL CAMBRIA BE LIABLE UNDER ANY LEGAL THEORY FOR ANY DIRECT, INDIRECT, SPECIAL, EXEMPLARY, INCIDENTAL, PUNITIVE, CONSEQUENTIAL OR OTHER DAMAGES, INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION OR ANY OTHER LOSS, EVEN IF CAMBRIA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some states or provinces/territories do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You.

WHO MAY USE THIS WARRANTY?

Cambria provides this Warranty to You as the owner of the Product if it was purchased and installed in the United States or Canada after September 1, 2018. This Warranty commences upon the original installation of the Product and continues for the lifetime of the Product until the Product is removed, replaced, altered or subjected to excluded damage (the “Warranty Period”). This Warranty shall automatically transfer to subsequent owners of the Product during the Warranty Period.

WHAT IS COVERED BY THIS WARRANTY?

Cambria warrants the Product against manufacturing defects for the Warranty Period subject to the terms and conditions of this Warranty. This Warranty shall apply only when the Product is properly fabricated and installed for the interior use of residential, commercial or marine applications by Cambria approved installers and fabricators.

WHAT IS NOT COVERED BY THIS WARRANTY?

This Warranty does not apply to Product that has been removed, replaced or altered after its original installation, or Product subjected to damage due to mishandling, abnormal use, misuse, physical abuse, chemical exposure, direct or sustained heat or cold, including sudden or rapid changes in temperature or thermal shock, exposure to chemicals, outdoor installation or partially exposed outdoor installations, excessive pressure, force or loading applied from a person, utensil or object, including, but not limited to, cracks and/or chips resulting therefrom. In addition, improper, insufficient or poorly designed support, cabinets, structures, substrate or sub-floors for, on, near or under the Product are not covered by this Warranty. For the avoidance of doubt, if Cambria performs or causes to be performed any repair work on the Product, such repair work is not an admission or an agreement that the particular damage or issue is covered by this Warranty.

Your Product will not be covered by this Warranty if it is sold by unauthorized resellers or if it is sold by authorized resellers selling outside their authorized territory. To confirm whether a retailer is approved please visit CambriaUSA.com, CambriaCanada.com or call 1-866-CAMBRIA. This Warranty does not cover the quality of the fabrication or installation or damage or defects caused by fabrication or installation. Fabrication or installation issues must be resolved directly with the point of purchase, fabricator, or installer and are Your responsibility.

EXAMPLE USES OF PRODUCT NOT COVERED BY THIS WARRANTY.

The following list includes, without limitation, examples of unintended uses of the Product which are not covered by this Warranty: Product installed in entry-ways subject to traffic flow from the outdoors; Product installed outdoors, whether in partially covered or otherwise sheltered areas or not; Product installed in areas exposed to saltwater; Product installed for shower trays or shower pans, steam showers, steam rooms, or saunas.

IMPORTANT RESTRICTIONS ON THIS WARRANTY.

For this Warranty to apply, the Product must be used only for its intended purpose, and must be maintained in accordance with Cambria's Product Care and Maintenance Information which can be found at CambriaUSA.com/Customer-Care/Care-Maintenance or CambriaCanada.com/Customer-Care/Care-Maintenance, and which will be made available in hard copy form upon request and at no charge by submitting a request to the Cambria phone number or mailing address set forth below. This Warranty shall be null and void if You have not paid for the Product in full. Various laws and building and safety codes govern the design, engineering and construction of buildings and installations within them; these codes vary widely. Cambria assumes no responsibility or obligation with respect to compliance with such codes related to the selection, installation, design, engineering, or construction of the installation site for the Product.

ALL WARRANTY CLAIMS MUST BE RECEIVED BY CAMBRIA WITHIN THIRTY (30) DAYS AFTER YOU LEARN OF THE FACTS UPON WHICH THE WARRANTY CLAIM IS BASED, OR SUCH WARRANTY CLAIM SHALL BE DEEMED WAIVED.

YOUR RESPONSIBILITIES.

Although the Product is carefully inspected prior to shipping and delivery, it is Your responsibility to thoroughly inspect the Product when You receive it. The final inspection and approval of the Product, including after installation, is Your sole responsibility.

CAMBRIA FULL LIFETIME WARRANTY

[United States and Canada]



C A M B R I A[®]

WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

With respect to any Product with a manufacturing defect covered by this Warranty, Cambria will, in Cambria's discretion, either (a) repair or replace such Product at no additional charge to You, or (b) refund the purchase price for such Product if Cambria is unable to provide replacement and repair is not commercially practicable or cannot be timely made, or if You are willing to accept a refund. If Cambria elects (a), and is unable to remedy the manufacturing defect after a reasonable number of attempts, You may elect either a refund or a replacement without charge. As a condition to a refund or replacement, Cambria may require that such Product be made available to Cambria free and clear of liens or other encumbrances.

MODIFICATION OF WARRANTY.

NO REPRESENTATIVE, DEALER, EMPLOYEE, INSTALLER, OR ANY OTHER PERSON IS AUTHORIZED TO MODIFY OR CHANGE THIS WARRANTY OR MAKE ANY OTHER WARRANTY, REPRESENTATION OR PROMISE ON BEHALF OF CAMBRIA WITH RESPECT TO THE PRODUCT. NO TERM OR CONDITION OTHER THAN THOSE IN THIS WARRANTY AND NO AGREEMENT OR UNDERSTANDING, WHETHER ORAL OR WRITTEN, IN ANY WAY PURPORTING TO MODIFY OR CHANGE THIS WARRANTY SHALL BE BINDING UPON CAMBRIA, UNLESS MADE IN WRITING AND SIGNED BY THE PRESIDENT AND CHIEF EXECUTIVE OFFICER OF CAMBRIA, MARTIN E. DAVIS.

HOW TO OBTAIN WARRANTY SERVICE.

To make a claim or obtain service under this Warranty, You must call Cambria Customer Care at 1-866-CAMBRIA (1-866-226-2742) or submit Your claim in writing to Cambria Company LLC, Attn: Warranty Services, 805 Enterprise Drive East, Suite 805A, Belle Plaine, Minnesota 56011.

Please include the following information:

1. Your name, address and telephone number;
2. Description of the Product for which the claim is made, including the design and thickness of the Product
3. Date of purchase or date of installation, whichever is earlier;
4. Name of retailer, installer or fabricator from whom You purchased the Product; and
5. A description of the claim.

In order for Cambria to respond under this Warranty, Cambria's authorized agents must be permitted sufficient time and opportunity to inspect the Product and evaluate and respond to Your claim.

REGISTRATION.

To register Your Product, please complete the Product Registration Form at CambriaUSA.com/Customer-Care/Warranty (for Product purchased in the United States), CambriaCanada.com/Customer-Care/Warranty (for Product purchased in Canada) or by calling 1-866-CAMBRIA (1-866-226-2742). Failure to complete this registration form will not diminish Your warranty rights.

Thank you for your purchase of Cambria.